

Municipal Rates Concession

Accessible application form

Before you start filling this form, save it into your hard drive or desktop.

The Municipal Rates Concession offers a discount on council rates up to a yearly maximum for eligible concession card holders. Please complete all details and sign the [declaration](#).

How much is this concession?

This concession offers a discount on municipal rates up to a yearly maximum which is indexed every year. Please contact your council to find out the current amount.

What concession cards are eligible?

Eligible cards are:

- Pensioner Concession Card — issued by Centrelink or Department of Veterans' Affairs
- Department of Veterans' Affairs Gold Card — War Widow/er (WW)
- Department of Veterans' Affairs Gold Card — Totally and Permanently Incapacitated (TPI).

Are there any other criteria?

Yes. To be able to claim a concession on your municipal rates and charges you must ensure all of the following.

That:

- you have any one of the eligible concession cards and your card is valid at the time of application
- you are the person responsible for payment of the account
- your name is on the rates notice
- your name and address on the account matches that on the concession card.

How many properties can I claim for a concession?

You can claim for one property only.

The property must be a building fixed to the land and approved by the council for human habitation.

You can only claim a concession on your principal place of residence. For the purpose of this concession, the address on the concession card will be considered as your principal place of residence.

Where do I return my form?

Return your form to your local council. Check your rates notice for your council's details or visit the [Know Your Council website](#) <<http://www.knowyourcouncil.vic.gov.au>> and search for your council.

Further information

Please contact your local council or call the Concessions Information Line on 1800 658 521 (toll free).

For help in your language call the Concessions Information Line on 1800 658 521 (toll free) and ask for an interpreter.

Primary applicant's details

Information needed	Your response
Given names	
Surname	
Date of birth	
Residential address	
Suburb/town	
Postcode	
Email	
Home phone number	
Mobile phone number	
Council	

Applicant's concession card type

Card type	Mark all applicable with an X
Pensioner Concession Card (Centrelink or Veterans' Affairs)	
Veterans' Affairs Gold Card – War Widow/er	
Veterans' Affairs Gold Card –Totally and Permanently Incapacitated (TPI)	

Applicant's concession card number

Information needed	Your response
Centrelink CRN	
Veterans' Affairs file number	

Previous residential address in the last twelve months (if applicable)

Information needed	Your response
Residential address	
Suburb/town	
Postcode	
Did you receive a concession at this address?	

Privacy statement

This information is collected by the Department of Families, Fairness and Housing and your local council for the purpose of administering your concessions. Without this information, we are unable to provide your concession.

Your information will be disclosed to your council to enable them to process your concession.

You are able to request access to the personal information that we hold about you, and to request that it be corrected if necessary. Please contact your council with any queries about this statement.

Consent to check Centrelink details

I authorise:

- my council to use Centrelink Confirmation eServices to perform a Centrelink enquiry of my Centrelink or Veterans' Affairs customer details and concession card status in order to enable the council to determine if I qualify for a concession, rebate or service.
- Services Australia (the agency) to provide the results of that enquiry to my council.

I understand that:

- the agency will disclose personal information to my council including my name, address, payment, concession card type and status to confirm my eligibility for the concession.
- this consent, once signed, remains valid while I am a customer of my council unless I withdraw it by contacting my council or the agency. I can get proof of my circumstances/details from the agency and provide it to my council so that my eligibility for the concession can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the concession provided by my council.

If signing electronically, I confirm that the electronic signature in the consent form represents my signature. I consent to signing the form electronically and I confirm that my signature is legally binding.

Declaration

I declare that the information provided is true and accurate to the best of my knowledge, and that this property is my principal place of residence, is used exclusively for residential purposes and that I have not made any other applications for a concession in respect of any other property for this rating year.

Signature	Date

To receive this document in another format, phone 1800 658 521, using the National Relay Service 13 36 77 if required, or [email Concessions](mailto:concessions@health.vic.gov.au) <concessions@health.vic.gov.au>.

Authorised and published by the Victorian Government, 1 Treasury Place, Melbourne.

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Available at the [Concessions and Benefits](https://services.dffh.vic.gov.au/municipal-rates-concession) webpage <https://services.dffh.vic.gov.au/municipal-rates-concession>